

# Claims Bulletin 3rd Edition 2025

## Our commitment on Claims Service

Ensuring Fair, Prompt, Transparent, and  
Efficient Claims Settlement Process

**We set a clear timeline for the Claims Settlement Process and strive to settle claims within the prescribed timeline and in a fair and transparent manner.**



Customers will be informed of the estimated time taken for claims settlement process and the expected service standard.

Click [here](#) to check out more on our Claims Service Charter

POWERED BY: